



## University of Bristol, 6<sup>th</sup> February 2020, 10:00-15:00

### Programme:

<b>10:00-10:20</b>	Arrival, registration and coffee
<b>10:20-10:40</b>	Introduction and housekeeping – Andrew Cox Welcome – Philip Kent, Director of Library Services
<b>10:40-11:40</b>	<p>Guest Presenters:</p> <p>1. Jade Daniels and Samantha Greasley – Complimentary Medicine. <i>University of Lincoln colleagues discuss the challenges of integrating teams from two universities to create a new medical library.</i></p> <p>2. Mikella Richards and Mostafa Mahmoud – The Human Library. <i>A novel approach to breaking down barriers and promoting inclusivity at the University of the West of England.</i></p> <p>3. Phil Segall – Feedback Reporting. <i>How the Royal College of Nursing's frontline team took a new approach to gathering, interpreting and acting on feedback.</i></p>
<b>11:40-12:00</b>	<p>Julia Elliot - Bibliotherapy, Bristol style...</p> <p><i>A practical and book-based mindfulness exercise for students – and staff!</i></p>
<b>12:00-12:45</b>	Lunch - and a chance to chat with fellow delegates
<b>12:45-13:50</b>	<p>Guest Presenters:</p> <p>4. Aleksandra Piotrowska - Undoing the Damage. <i>Teamwork and communication are key to reducing damage to books at the University of London.</i></p> <p>5. Susan Hill and Marion Lewis – Embedding Student Welfare. <i>Despite limited time and resources, the University of Surrey have experienced success in supporting student welfare.</i></p> <p>6. Hannah Congrave and Heena Karavadra – “Read at Leicester”. <i>“Read at Leicester” combines promoting reading for pleasure, encouraging engagement with key social and political issues, and diversifying the library collection.</i></p>
<b>13:50-14:00</b>	Round up
<b>14:00-15:00</b>	Historic building, library and tower tour
<b>15:00-15:30</b>	Refreshments